



FLOOREX
TIMBER FLOORING EXPERTS

Care & Maintenance Guide – Floorex Timber Flooring

Floorex timber flooring is designed to deliver long-term performance and aesthetic appeal. Like all natural timber products, ongoing care and maintenance are essential to preserve the floor's appearance and extend its service life.

Failure to follow these guidelines may result in premature wear, surface damage, or reduced coating performance.

Regular Cleaning

- Sweep or vacuum regularly using a soft brush attachment to remove dust and grit that may cause surface scratching.
- Damp mop as required using a well-wrung mop. Frequency will depend on traffic levels and soiling.
- Use only pH-neutral cleaners suitable for timber flooring.
- Do not use harsh detergents, abrasive cleaners, or degreasers.

Protection of the Surface

- Install door mats at all external entrances to reduce dirt and moisture being tracked onto the floor.
- Ensure mats are kept clean and dry — damp or soiled mats can damage the coating and timber.
- Fit felt pads to all furniture legs and regularly check and replace them as they wear. These can be found in all major hardware stores.
- Avoid dragging furniture or heavy objects across the floor.

Spills and Stains

- Clean all spills immediately to prevent staining or coating damage.
- Take particular care with substances such as red wine, oils, and strongly coloured foods.
- Do not allow liquids to sit on the surface.
- If a stain occurs, seek advice before attempting cleaning.

THE WARMTH
OF NATURAL
WOODEN
FLOORS
FOR LIVING

floorex.co.nz

Floorex Auckland Showroom
525A Great South Road,
Penrose, Auckland 1061
(by appointment only)

Wellsford Office & Warehouse
83B Port Albert Road
Wellsford 0900

FREE CALL 0800 435 6677



Pets

- Keep pet claws trimmed to minimise surface scratching.
- Clean up pet accidents promptly to avoid staining or moisture ingress.

Sunlight and UV Exposure

- Timber flooring will naturally change colour over time when exposed to sunlight.
- Use curtains, blinds, or UV protection where practical to minimise uneven fading.
- Periodically move rugs and furniture to allow even exposure.

Recoating and Ongoing Maintenance

Floorex Engineered timber floors can be maintained by a light sand and re-coat if required to refresh the surface. Contact Floorex at sales@floorex.co.nz to enquire about this

Major Refurbishment

If the coating is worn through or the floor is significantly damaged, sanding back to bare timber and full recoating may be required. This process should be carried out by experienced professionals. Contact Floorex at sales@floorex.co.nz to enquire about this

Seasonal Movement

- Timber is a natural material and will expand and contract with changes in temperature and humidity.
- Minor gaps, ridging, or movement may occur and are considered normal.
- Maintaining a stable indoor environment will help minimise these effects.

Recommended Products

- Polyurethane / lacquer floors: Bona Floorcare Spray Mop
- Furniture protection: Felt pads for all furniture contact points
- These products can be purchased from major hardware stores

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